

Instructional Designer

Contact

Profile

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I'm a passionate educator looking for opportunities to design and implement effective training programs while developing personal connections within the organization.

Systems Analyst with 6+ years of experience completing workflow analysis, configuring

Instructional Designer with 7+ years of experience designing and executing training

plans for healthcare workers on the use of required software.

systems to meet business requirements, and building reports.

Education

Professional Experience

(In Progress) Bachelor Of Science, **Software Development**

Western Governors University Salt Lake City, UT

> (December 2013) Bachelor Of Science, **Educational Psychology**

> > Miami University - Oxford, OH

Skills & Attributes

Abode Captivate and Premiere Pro Adobe Lightroom and Photoshop Analytical Basic Web Development (HTML, CSS, and JS) CompTIA Project+ Certified Creative **Detail Oriented** Documentation **Emphatic** Microsoft Office Problem Solver Self Starter Troubleshooting

Workflow Analysis

Lead Instructional Designer

Cottage Health - Santa Barbara, CA

FEB 2015 Present

- Designed, implemented, and evaluated training for new employee onboarding, new product implementations, and refreshers on current workflows.
- Utilized analytical tools and survey data to evaluate training effectiveness.
- Configured training systems to provide an appropriate learning environment separated from production environments.
- Configured production systems to meet business requirements.
- Authored eLearning and video content to reduce requirements for live instruction.
- Developed workflow and troubleshooting documentation for various applications.
- Led a team of instructional designers in developing training materials, improving presentations, and various other department duties.
- Conducted live and remote classroom training sessions.

Credentialed Trainer

JAN 2014 - FEB 2015

HCTec Partners

- Executed training plans for implementation and onboarding training of healthcare workers.
- Provided at the elbow support in clinical and non-clinical departments.